

Aetna Better Health® of Michigan  
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## AETNA BETTER HEALTH® OF MICHIGAN

**Provider Bulletin No 158**

**To: Providers of Aetna Better Health of Michigan**

**From: Network Management**

**Date: 6/10/2019**

**Subject: Prior Authorization Codes 2019 Updates**

Aetna Better Health of Michigan occasionally updates codes to change prior authorization (PA) requirements. Effective September 1, 2019, Aetna Better Health of Michigan, for all lines of business, **will not** require prior authorization for the following CPT/HCPCS codes before services are rendered. Please note the allowable units for each service below.

| CODE  | DESCRIPTION  | ALLOWABLE UNITS |
|-------|--|-----------------|
| T4529 | Pediatric sized disposable incontinence product, brief/diaper, small/medium size, each                 | 200 / Month     |
| T4530 | Pediatric sized disposable incontinence product, brief/diaper, large size, each                        | 200 / Month     |
| T4531 | Pediatric sized disposable incontinence product, protective underwear/pull-on, small/medium size, each | 200 / Month     |
| T4532 | Pediatric sized disposable incontinence product, protective underwear/pull-on, large size, each        | 200 / Month     |
| T4533 | Youth sized disposable incontinence product, brief/diaper, each  | 200 / Month     |
| T4534 | Youth sized disposable incontinence  | 200 / Month     |

|       |  |             |
|-------|--|-------------|
|       | product, protective underwear/pull-on, each  |             |
| T4535 | Disposable liner/shield/guard/pad/undergarment, for incontinence, each                             | 200 / Month |
| T4536 | Incontinence product, protective underwear/pull-on, reusable, any size, each                       | 200 / Month |
| T4537 | Incontinence product, protective underpad, reusable, bed size, each                                | 200 / Month |
| T4539 | Incontinence product, diaper/brief, reusable, any size, each                                       | 200 / Month |
| T4540 | Incontinence product, protective underpad, reusable, chair size, each                              | 200 / Month |
| T4541 | Incontinence product, disposable underpad, large, each   | 200 / Month |
| T4542 | Incontinence product, disposable underpad, small size, each  | 200 / Month |
| T4543 | Adult sized disposable incontinence product, protective brief/diaper, above extra-large, each      | 200 / Month |
| T4544 | Adult sized disposable incontinence product, protective underwear/pull-on, above extra-large, each | 200 / Month |

Additional information on our PA process can be found in your provider manual and on our website at: <https://www.aetnabetterhealth.com/michigan/providers/prior-authorization>. To request an authorization, identify services requiring PA, or status a request, just visit our secure provider website via our Provider Portal page at: <https://www.aetnabetterhealth.com/michigan/providers/portal>. For assistance in registering for or accessing the secure provider website, please contact Provider Relations at **1-855-676-5772 (TTY 711)**.

PA requests can be faxed to **1-844-241-2495**, utilizing our **Prior Authorization request form**, found on **our website**. PA requests are reviewed and responded to according to the following timeframes:

- **Routine** – 14 calendar days upon receipt of request;
- **Urgent** – 3 business days upon receipt of request. (For a non-life-threatening condition, if not treated promptly, will worsen or become more complicated). Please call our PA Department at **1-855-676-5772** for all urgent requests.

**Failure to obtain PA for services identified as requiring approval may result in claim denials.**

Reminder: Aetna Better Health of Michigan or CMS may conduct routine medical record audits to assess compliance with established standards. Medical records may be requested when we are responding to an inquiry on behalf of an enrollee or provider, administrative responsibilities or quality of care issues.

Sincerely,

**Aetna Better Health of Michigan**

Provider Relations

1 (855) 676-5772 (TTY 711)